

## **Tariff Community Involvement Programme Update** **January - March 2015**

This report summarises our work activities under the Community Involvement Programme. It also outlines some of the key issues and interests residents are talking to us about in the Eastern Expansion Area and Tattenhoe Park.

### **Highlights from the quarter**

#### **Half Term Holidays Activity Session**

Another well attended activity session held at Broughton Pavilion. 182 people attended and a number of local residents helped to organise and deliver the activities.

#### **Arrival Blitz In Tattenhoe Park**

Our great team of Community Arrivals Workers braved the cold and went knocking on the doors to welcome new residents and find out about their issues and interests in their new community. More information on page 2.

#### **Community Arrivals Team Grows Again**

We welcomed Jane Webb to our Community Arrivals Team. Jane has lots of connections in the Tattenhoe Park area and is a great edition to the team!



Local residents enjoying the activities run at Broughton Pavilion in partnership with the Community Mobiliser and local volunteers

### **Our Priorities for the next quarter**

- Continue Arrivals Visits in Tattenhoe Park and EEA
- Deliver a Pop Up event in Tattenhoe Park to engage with local residents and find out about their issues and interests in the community
- Develop the Community Accelerator Programme (CAP), a pilot scheme funded by MK Community Foundation, to run training for local people in community development and running community activities
- Refine our impact and monitoring systems to provide effective information for ourselves, our partners and local people
- Continue to provide information via our Growth Gossip e-bulletin

# What were residents talking about in Tattenhoe Park and Kingsmead South?

In the last quarter we recorded a total of 69 dialogues, collected via arrivals visits.

## 27 Issues were recorded. The most talked about themes were....

### Community facilities (7 dialogues)

Residents wanted to find out when more local facilities, particularly shops, would be in place. Two residents felt that there were enough people now living in the area to warrant putting in community services like shops and a community centre. Other issues also included the lack of bin collection and no newspapers being delivered to the area.

### Neighbourhood Management (5 dialogues)

Dog waste bins were the main concern under this theme. Residents felt there were not enough or they were in the wrong place and there have been issues with people leaving dog waste bags hanging on fences. One resident has written to the local Parish Council to see what can be done about this issue.

### Roads (3 dialogues)

Pot holes, poorly parked vehicles and builders making the roads dirty were issues reported under this theme. Speeding was also an issue on Hayton Way.

## 42 Interests were recorded. The most talked about themes were....

### Community facilities (11 dialogues)

We spoke to a number of people with young families who were keen to find out more about what activities were happening in the local area. One lady has set up a Facebook page for the area and wants our help to promote it.

### Transport (3 dialogues)

Three residents were interested to know about the bus service to the area as they feel the current service is poor. One resident told us they were spending a lot on taxi fares as the buses weren't very frequent and they felt quite isolated.

### Parks and Open spaces (3 dialogues)

People liked the green space and say they use it to cycle and walk. A couple of residents wanted to know more about when the play areas would be opened as they wanted to see more services for children and young people.



# What were residents talking about in the Eastern Expansion Area?

In the last quarter we recorded a total of 117 dialogues. 85 were collected via general conversations and 32 were collected via arrivals visits.

## 63 Issues were recorded. The most talked about themes were....

### Community safety (18 dialogues)

Several people reported issues around traffic and speeding, particularly on Haven Street and Newport Road. They had witnessed cars jumping lights, speeding and a large increase in volume of traffic making the roads 'chaotic' particularly around school times. People also felt there weren't enough crossing points across Newport Road, making it difficult to access Brooklands safely.

### Community facilities (9 dialogues)

Residents were happy with the Broughton Pavilion although some were concerned about the availability and cost of using the centre if the centre was run by others. People were interested in finding out more about Brooklands Pavilion as they felt more community space was needed.

The other concern was the lack of shops for the area - residents wanted to know when Brooklands Square would be open, and asked for a variety of shops and services to be located in the square including cafes, takeaways, restaurants and a supermarket.

### Neighbourhood activities (9 dialogues)

People reported that they enjoyed the community activities particularly those running from the Broughton Pavilion. However they would like to see more community-wide activities and activities for older children as there is a lack of provision for this group.

Several people commented on the good sense of community - 'people are friendly', 'amazing people and community', 'great community spirit' but there were still comments that people find it hard to find out what's going on in the community so communication is still an issue.

## 54 Interests were recorded. The most talked about themes were....

### Neighbour events and activities (12 dialogues)

People reported a good sense of community with good neighbourhood activities. They thought the events organised by the Community Mobiliser were a great way to bring people together. Some expressed an interest in particular issues - helping to organise the Big Lunch, becoming more involved in local history etc, but most people commented on how nice and safe the area was.

### Community Facilities (9 dialogues)

Residents were interested in finding out more about when other facilities would come to the area - in particular the shops and the Brooklands Community Centre. People wanted to see a good range of services available - cafes, shops, pub, more postboxes etc.